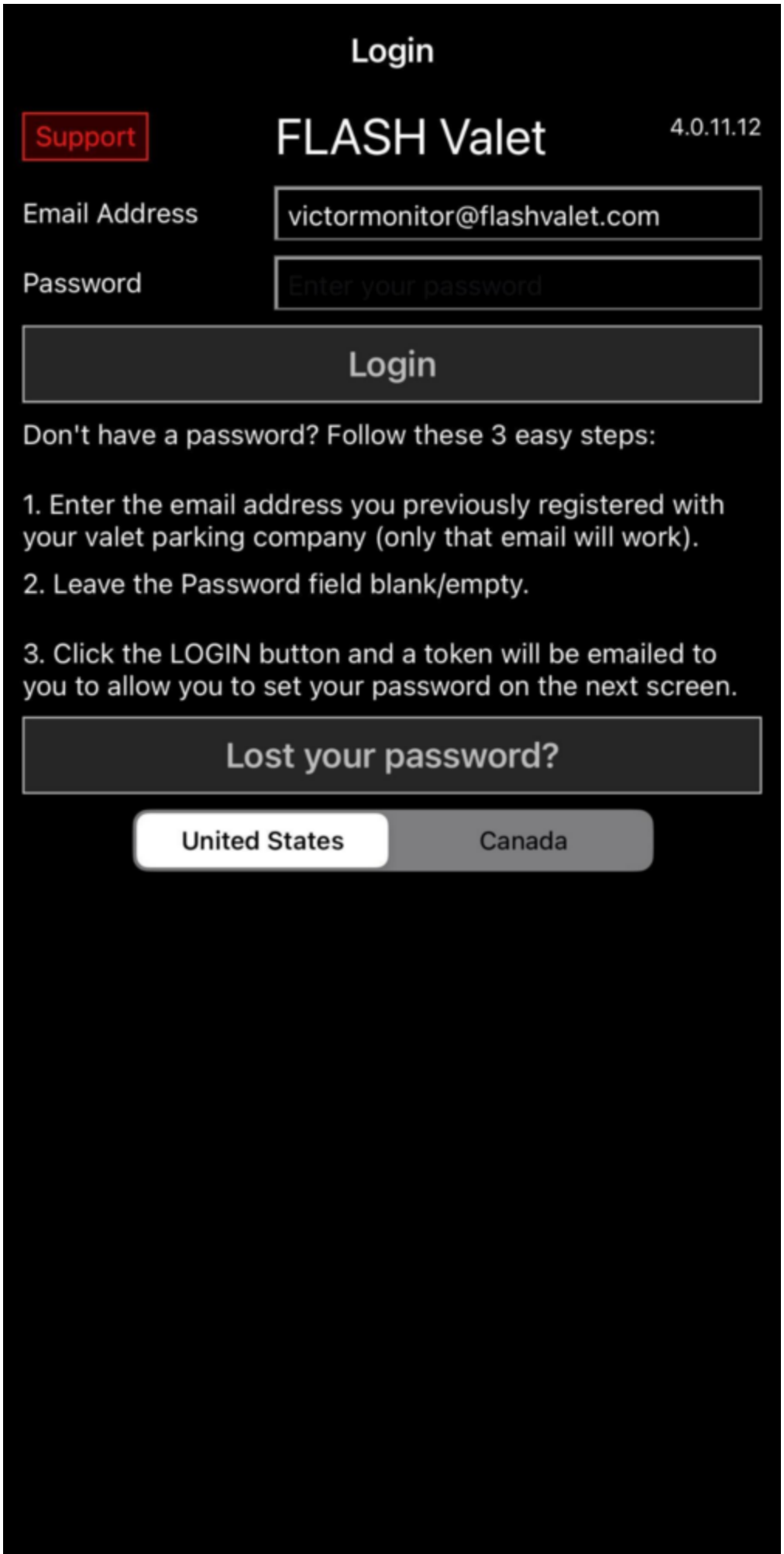
Flash Valet App – Switch Regions

Flash Valet App · https://qa.flashparking.com/docs/flash-valet-app-switch-regions/

Requires Flash Valet app ver. 4.0.11.12 or later

Flash Valet operates across separate regional environments: **United States** and **Canada**, each with its own infrastructure. Users must select the correct region before logging in to access their assigned companies and locations.


Login
Support
FLASH Valet
4.0.11.12
Email Address
victormonitor@flashvalet.com
Password
Enter your password
Login
Don't have a password? Follow these 3 easy steps:
1. Enter the email address you previously registered with your valet parking company (only that email will work).
2. Leave the Password field blank/empty.
3. Click the LOGIN button and a token will be emailed to you to allow you to set your password on the next screen.
Lost your password?
United States
Canada

Why This Is Done

Flash Valet regions are separated to support infrastructure and regulatory requirements.

- Each region operates on its own infrastructure.
- Data is stored and managed within its respective region.
- Separation supports country-specific regulations (e.g., Canada data handling requirements).

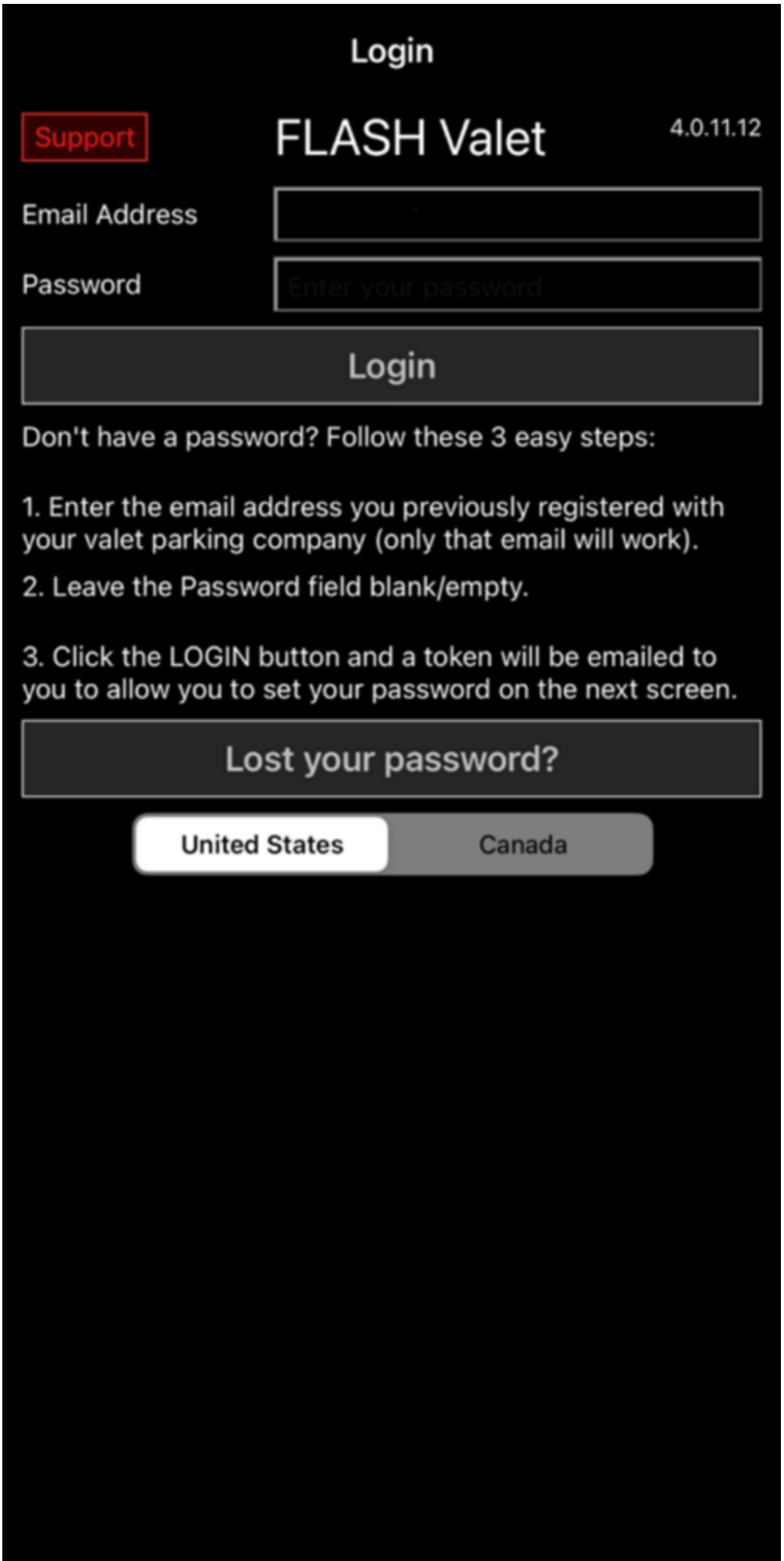
Use Case

Region selection ensures users access the correct environment tied to their account.

- Users created in the **United States** region can only access US companies and locations.
- Users created in the **Canada** region can only access Canada companies and locations.
- Selecting the wrong region prevents access and may return a login error.
- Supports expansion by allowing additional regions to be added without impacting existing environments.

How It Works

1. Open the **Flash Valet** app.
2. On the login screen, **select the correct region** (United States or Canada).
3. Enter **credentials**.
4. Tap **Log In**.

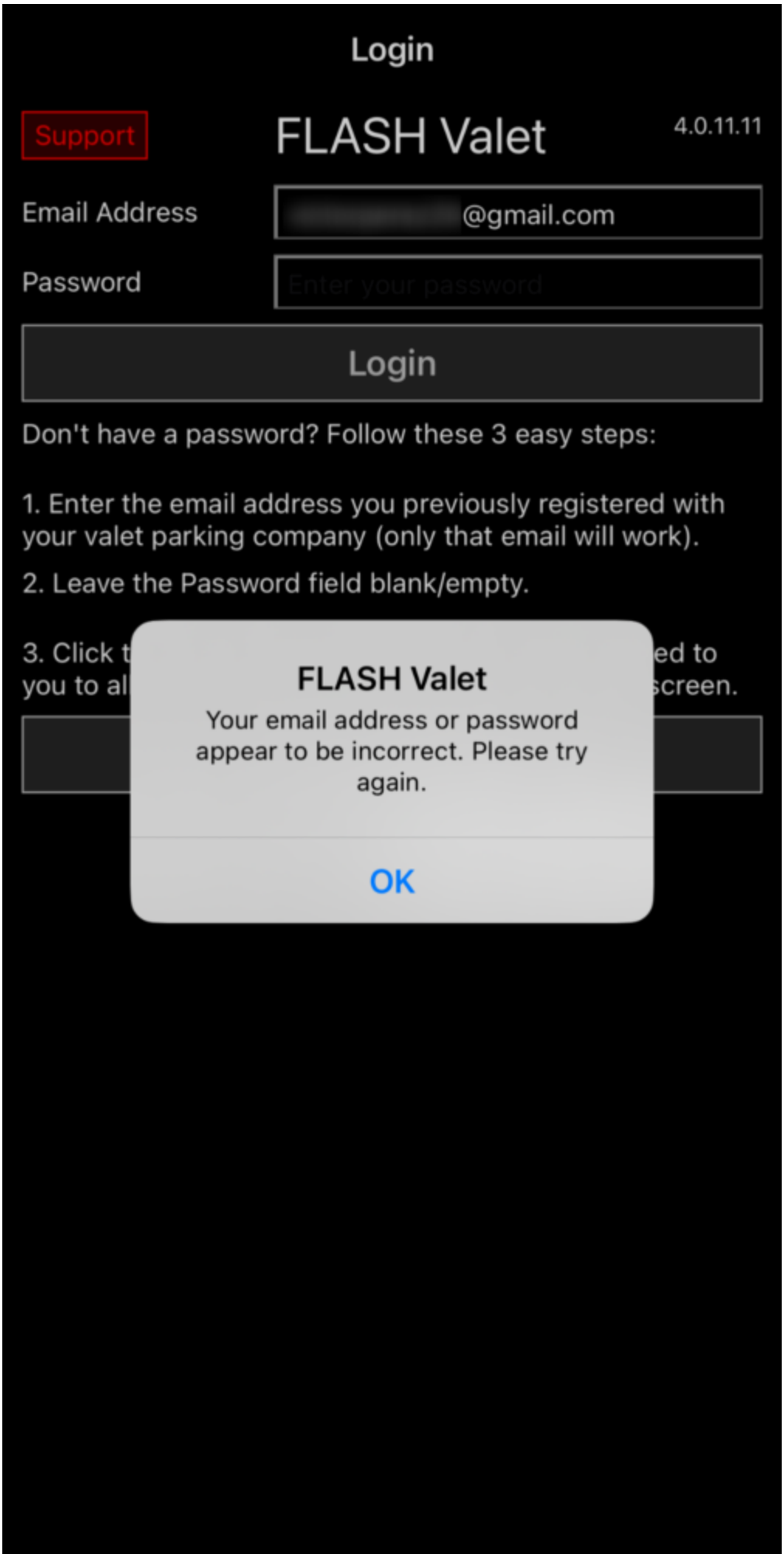

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After logging in, only companies and locations within the selected region are available.

If the Wrong Region Is Selected

If login fails due to incorrect region selection:

1. Click **OK**.
2. Return to the **login screen**.
3. Select the correct **region**.
4. Log in again.


Login
Support
FLASH Valet
4.0.11.11
Email Address
@gmail.com
Password
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Don't have a password? Follow these 3 easy steps:
1. Enter the email address you previously registered with your valet parking company (only that email will work).
2. Leave the Password field blank/empty.
3. Click t
ed to
you to al
screen.
FLASH Valet
Your email address or password appear to be incorrect. Please try again.
OK

Notes

- Region must be selected **before logging in**.
- Regions do not share users, companies, or locations.
- A login error may indicate the wrong region is selected, not invalid credentials.