Flash Valet with DTC Configuration

Flash Valet Configurations · https://qa.flashparking.com/docs/flash-valet-with-dtc-configuration/

Important - Location Approval Required

Flash Valet with DTC is currently under development and is not approved for all Flash Valet locations.

Customer Guide Download

Valet DTC Customer GuideDownload

Flash Admin Location Configuration

Flash Admin Requirements

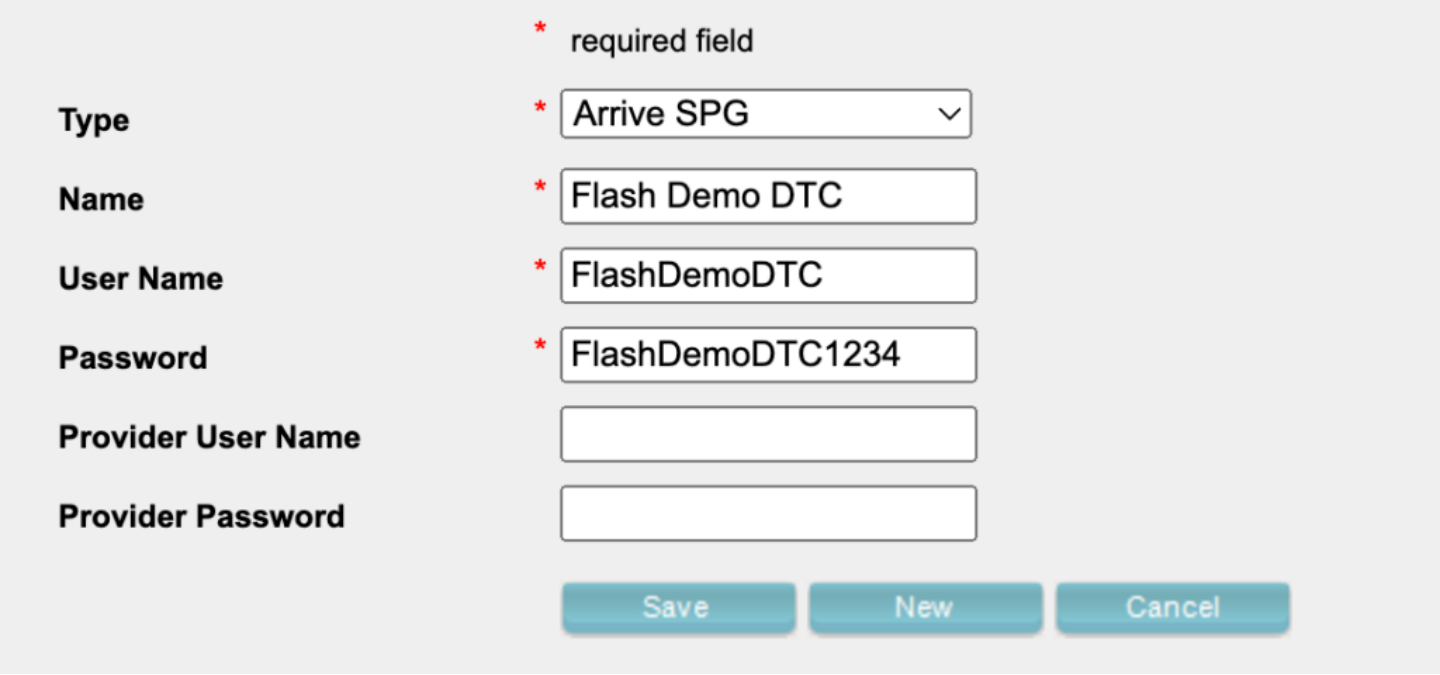
1. Monitor Account for configuration access
2. ParkWhiz DTC Integration (Parking Account)
3. Location Dedicated phone number
4. Transient Ticket type
5. Updated Custom Labels (Vehicle Retrieval SMS Messages)

Set up ParkWhiz DTC Integration

The DTC Integration is required to allow for the Flash Valet ticket to be paid via the ParkWhiz digital payment experience.

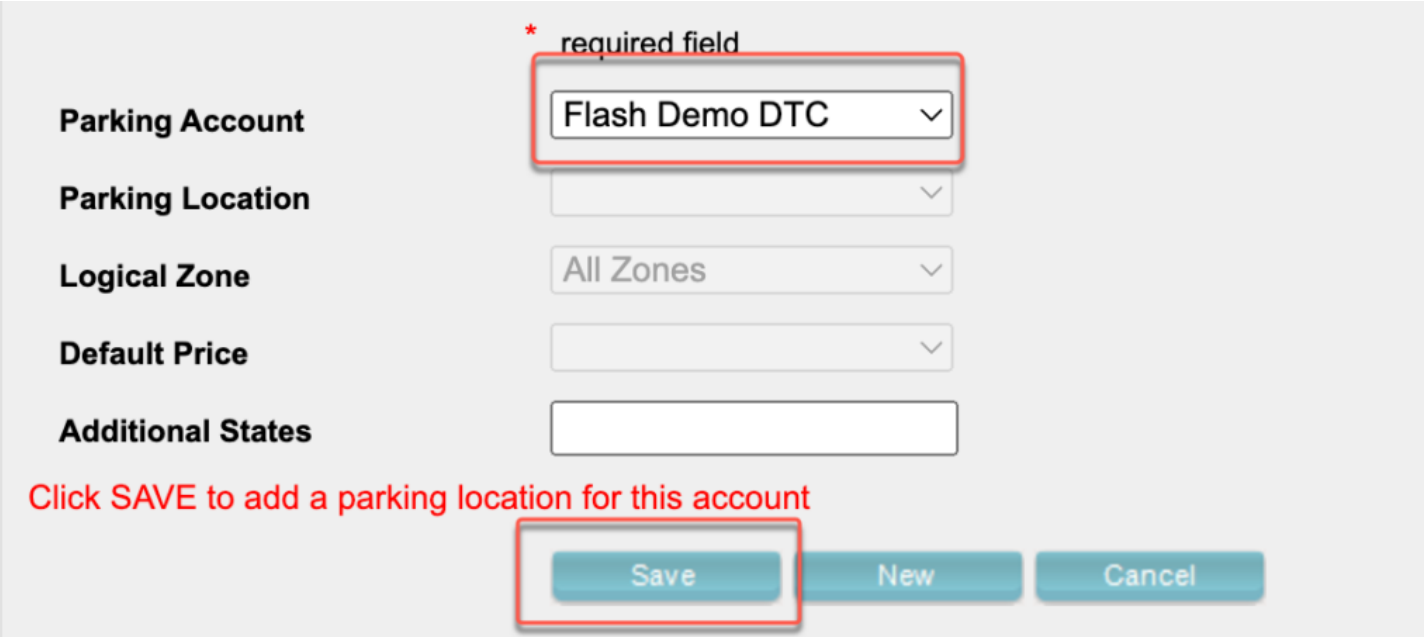
Create the Company-level Parking Account:

1. Company Details > Parking Accounts > Add New > **Arrive SPG**
2. Input Name in this format: {Company Name} DTC
3. Input Username in this format: {Company Name} + DTC
4. Input Password in this format: {Username} + 1234
5. Provider Username and Provider Password should be blank
6. Save



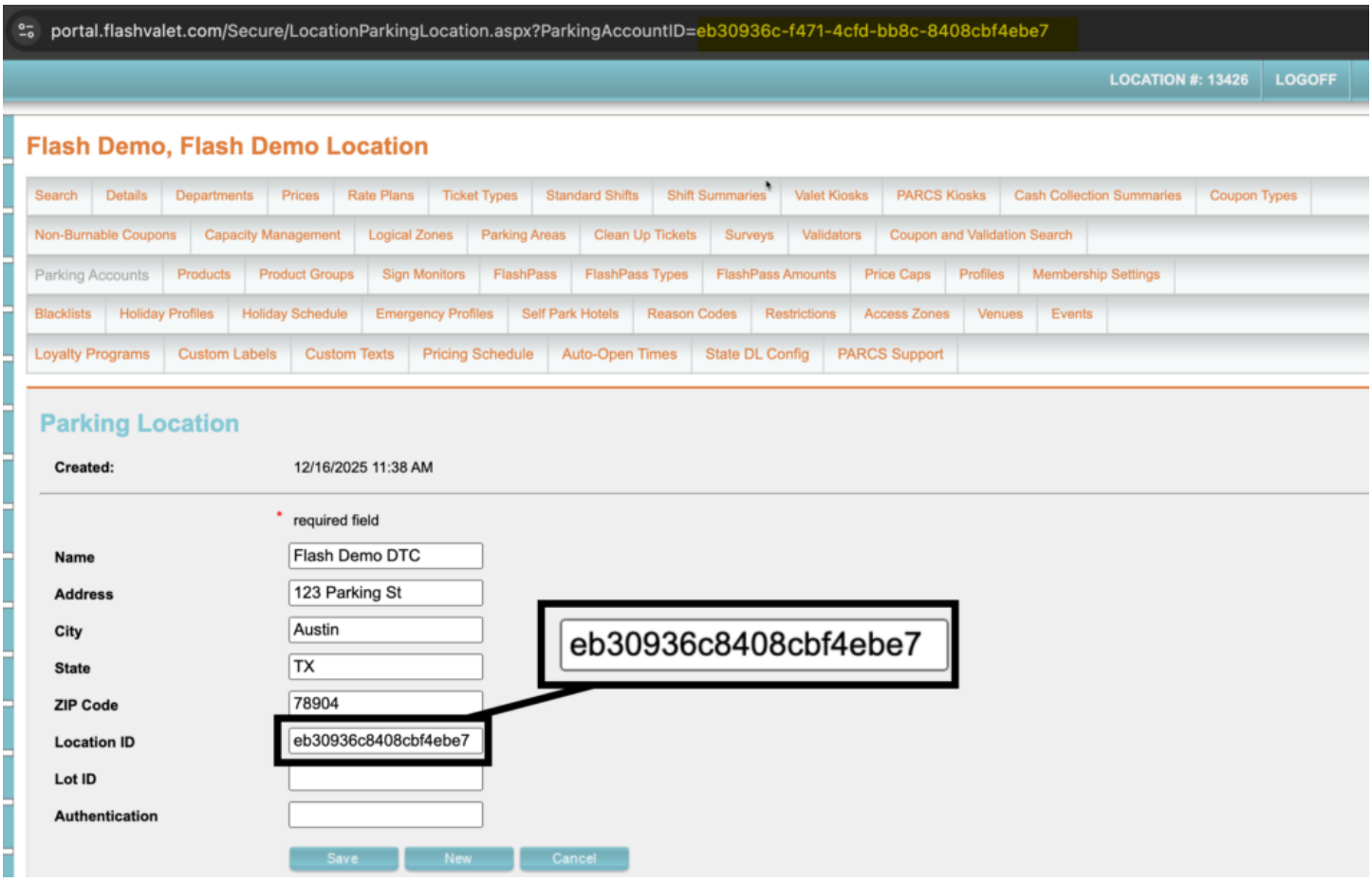
Link the Location-level Parking Account

1. Locations> Select **Location**> Select **Parking Accounts**> Select **Add New**
2. Select the company-level parking account from the dropdown (Flash Demo DTC)
3. Click Save and enter the following information.



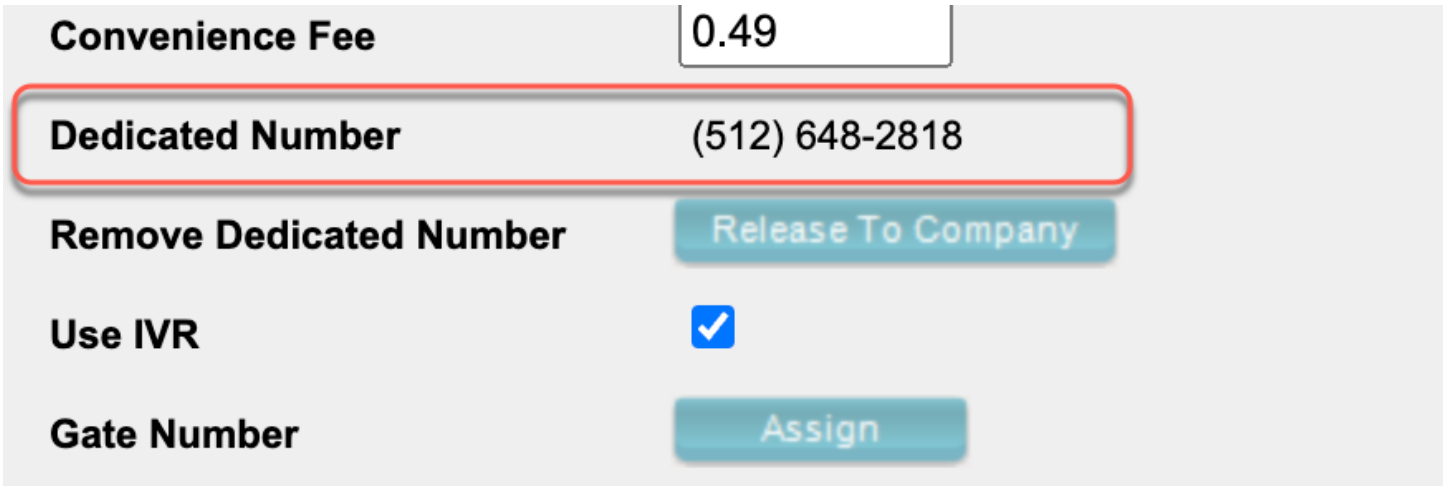
The following information is required for creating the Location-level Parking Account

1. **Name**: Free Text, can be something like {Location Name} DTC
2. **Address:** Location physical address
3. **City**
4. **State**
5. **ZIP Code**
6. **Location ID** – From the Location page in the portal, you will copy the Location GUID, but **only the first 8 digits and last 12 digits**. For example, if the Location URL is `https://portal.flashvalet.com/secure/Location.aspx?ID=94d895e9-10ed-491c-9c6a-3b8256bc8290`, the Location ID would be **94d895e93b8256bc8290**.
7. **Lot ID:** Leave blank
8. **Authentication:** Leave blank



Add/Verify Location Dedicated Number

The location's dedicated number is required to enable the functionality of vehicle retrieval via SMS. The dedicated number is located on the Location Details page.



Verify this number is configured. If not, purchase the phone number with the location's area code (note: only set monitor accounts are allowed access to purchase dedicated numbers from Twilio)

Create Transient Ticket Type

Flash Valet with DTC is only compatible with Transient ticket types. These Transinet ticket types can have the Ticketless feature enabled.

Required Transient Ticket Type settings

- **Show Paid** - (Default Transient)
- **Show in Summary** - (Default Transient)
- **Must Pay to Text** - Required because the DTC page states the vehicle request isn't processed until payment is completed.
- **Mobile Payments** - Required to ensure the correct SMS message is sent to Transient customers only.

Additional Ticketless settings

If using the Ticketless functionality, check the following additional flags for the same Transient ticket type

- **Allow Ticketless**
- **Ticketless Keytag Message** - (this sends the second sms providing the customer with the keytag number - very helpful for valet operations)
- **Allow Reusable**
- **Note**: Allow Duplicates auto-selects when ticketless is enabled

Flags that should **NEVER** be checked with DTC

- **Any overnight settings** - DTC only supports Transient payments
- **Self Park** - SMS Vehicle Requests initiate DTC, self-park is not supported

- **Pay and Display**- No pay up front with DTC
- **Monthly/Resident Parking** - DTC only supports Transient payments

Update Custom Labels

Update the Mobile Payments Custom label

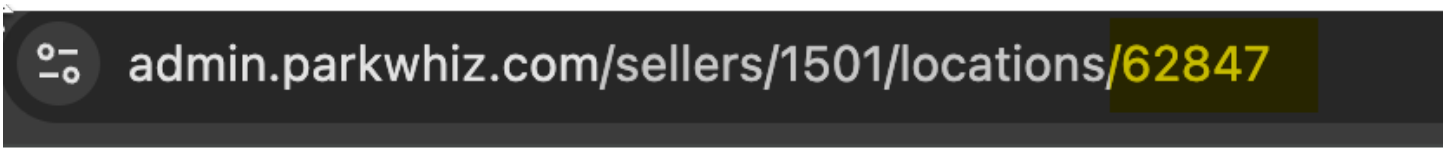
Since Mobile Payments and Must Pay to Text are enabled on the Transient ticket type the “The message sent to customers to pre-pay their ticket.” needs to be updated with appropriate instructions and the ParkWhiz URL, which will require the **ParkWhiz Location ID.**

1. Select the Custom Labels tab from the top menu
2. Select the label "The message sent to customers to pre-pay their ticket" and update with the ParkWhiz url - https://parkwhiz.com/valet/checkout?location_id=#####&external_ticket_id={TicketNumber

The message sent to customers to pre-pay their ticket	To use this service please pay & tip at https://parkwhiz.com/valet/checkout?location_id=63326&external_ticket_id={TicketNumber} or present your ticket to the valet stand to retrieve your vehicle.

How to locate the ParkWhiz Location ID?

1. Log into admin.parkwhiz.com with Admin account
2. Navigate to the location overview under the Seller and copy the 5 numbers after “locations” from the URL.

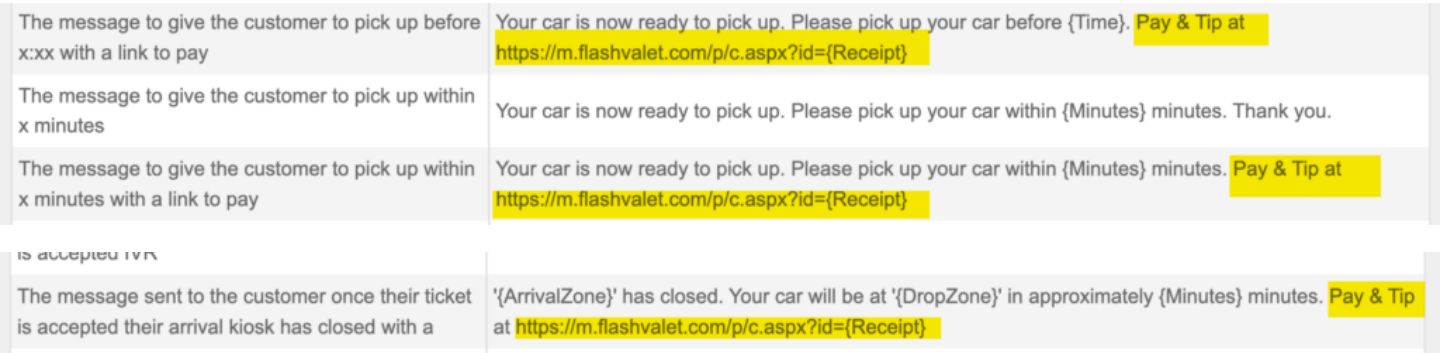


SMS Verbiage Recommendation

Example:

“To complete your vehicle request, please pay at https://parkwhiz.com/valet/checkout?location_id=63326&external_ticket_id={TicketNumber}”

- Be sure to remove the mobile payment link from any other subsequent custom labels
- Customers should not receive the payment link again after requesting the vehicle, because the request will only go through if they have already paid.



The message to give the customer to pick up before x:xx with a link to pay	Your car is now ready to pick up. Please pick up your car before {Time}. Pay & Tip at https://m.flashvalet.com/p/c.aspx?id={Receipt}
The message to give the customer to pick up within x minutes	Your car is now ready to pick up. Please pick up your car within {Minutes} minutes. Thank you.
The message to give the customer to pick up within x minutes with a link to pay	Your car is now ready to pick up. Please pick up your car within {Minutes} minutes. Pay & Tip at https://m.flashvalet.com/p/c.aspx?id={Receipt}
is accepted IVR	
The message sent to the customer once their ticket is accepted their arrival kiosk has closed with a	'{ArrivalZone}' has closed. Your car will be at '{DropZone}' in approximately {Minutes} minutes. Pay & Tip at https://m.flashvalet.com/p/c.aspx?id={Receipt}

ParkWhiz Admin: DTC Integration Configuration

ParkWhiz Location Requirements

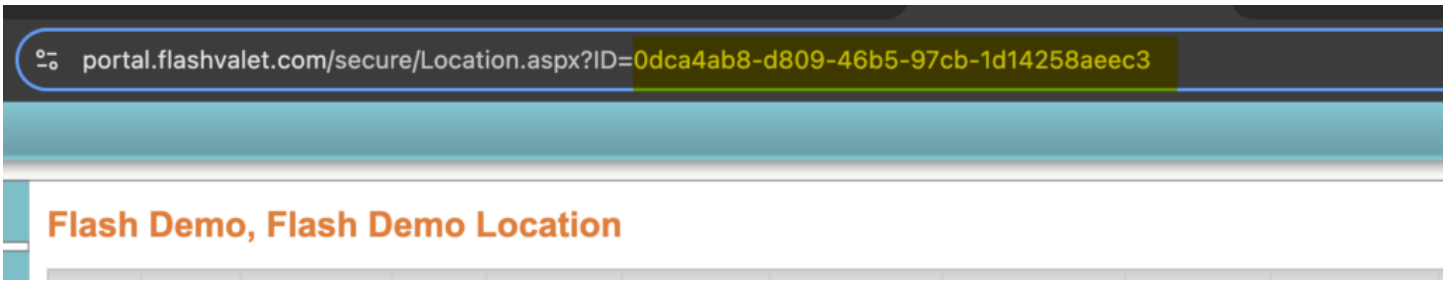
- Location Ondemand Validation Story set to *Scan and Valet*
- Uploaded Seller logo
- Default DTC Fees
- Acquire Flash Location ID prior to integration setup

Add DTC Flash Integration

Under the Integration tab select Add Integration

1. Select the **DTC** option in Access Control Integration drop-down menu.

2. Enter the Flash Location GUID in the External Location ID field



3. Add a new Config Key

- Key = process_external_payment_method_override
- Value = ProcessExternalPaymentSDK2

4. Leave other fields as the default

5. Save.

Add a New Integration

Access control integration

dtc

Scan code options

Prefix

Zero-padding

Fixed barcode range

From

To

Upper bound inclusive?

Config data

external_price_api_url

https://intserver.flashvalet.com/integrations/ExternalPaymentProcessor.asmx

type

flash

external_price_api_xmlns_url

http://kleverlogic.com/webservices/

tips_enabled

false

external_price_api_id

5f7bd8c0218fd6d552d4

external_location_id

eb30936c-f471-4cfd-bb8c-8408cbf4ebe7

Flash Location GUID

external_price_api_auth_key

560fb7783efd02203123

external_price_api_prefix

ARTB

use_arrive_rates

false

Add a config

key

process_external_payment_method_override

value

ProcessExternalPaymentSDK2

Once saved, the integration details will be listed as below

{
"type": "flash",
"tips_enabled": "false",
"use_arrive_rates": "false",
"external_location_id": "5c42f995-8372-404a-a944-5d1886c0c85a",
"external_price_api_id": "5f7bd8c0218fd6d552d4",
"external_price_api_url":
"https://intserver.flashvalet.com/integrations/ExternalPaymentProcessor.asmx",
"external_price_api_prefix": "ARTB",
"external_price_api_auth_key": "560fb7783efd02203123",
"external_price_api_xmlns_url": "http://kleverlogic.com/webservices/",
"process_external_payment_method_override": "ProcessExternalPaymentSDK2"
}

Add the Flash Validation Integration

This allows for any Flash Validation applied with a DTC transaction to be reported in ParkWhiz

Config data

type

flash

external_location_id

d51e3ba5-2214-4d2b-8b68-bc428c087a05

external_price_api_id

5f7bd8c0218fd6d552d4

external_price_api_url

https://intserver.flashvalet.com/integrations/ExternalPaymentProcessor.asmx

external_price_api_prefix

ARTB

external_price_api_auth_key

560fb7783efd02203123

external_price_api_xmlns_url

http://kleverlogic.com/webservices/