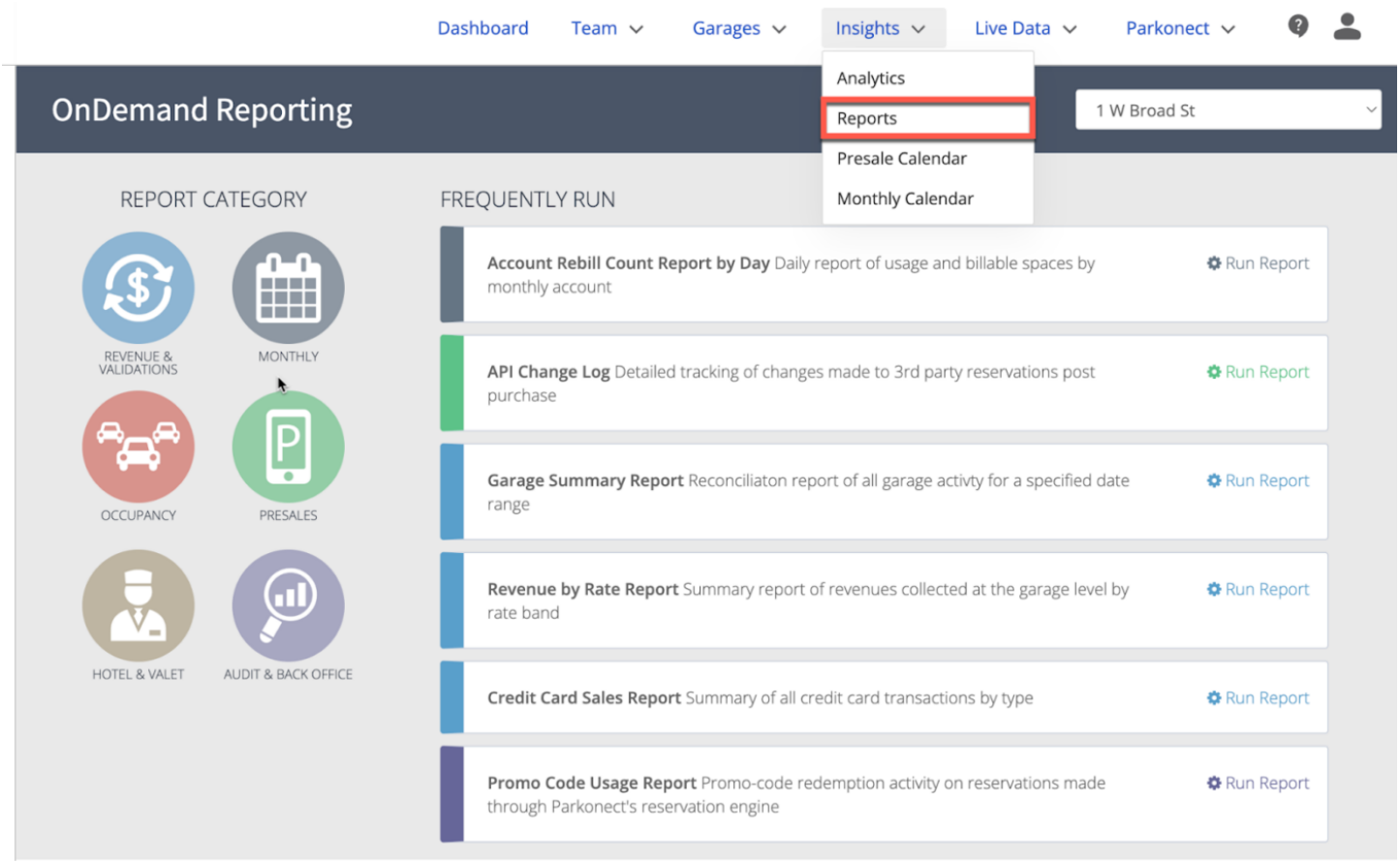
Parkonect Reporting Overview

Parkonect Reports · https://qa.flashparking.com/docs/parkonect-reporting-overview-start-here/

Parkonect reports are accessible in the Parkonect Admin portal, either from the **Insight** tab in the top menu or the **Garage** drop-down in the side menu.



SELECT A GARAGE

Test: Product Enablement

GARAGE STATUS

Test: Product Enablement

Dashboard

Analytics

Reports

Presale Calendar

Monthly Calendar

Garage Log

Garage Setting

Revenue and Validations		
Total Revenue Report	Summary of all revenues collected by type.This report shows 3 different criteria: *Total Revenue Report*: Amount of transactions separated by type.*Transaction Log*: Transaction details regarding Parker Type and Lane *#Unpaid Exit*: Number of unpaid transactions.	
Garage Summary Report	Offers a compilation of all garage activity for the selected dates. This report shows 9 different criteria:*Tickets DispensedSales SummaryCollected AtSales by Type ValidationsTickets Converted to HotelGate VendsRevenue by LaneUnpaid Exits*	
Revenue by Rate Report	This report offers a summary of revenues collected at the garage level by rate band.It is divided into 2: Revenue by Rate - Non SpecialsRevenue by Rate - Specials	
Credit Card Sales Report	Shows a summary of all credit card transactions by type. Consists of 2 credit-type sales subreports:Credit Sales by Card TypeCredit Sales by Sales Type	
Validation Summary Report (Detail)	Shows detailed validation information by date range	
POCIT Summary and Balance Due Report		
Transient Ticket Summary Report	Shows a summary for transient tickets in the selected date range. This includes Phone # used as ticket, and a subsection for Closed Ticket Summary.	
Open Transient Tickets Report	A report summary of all opened transient tickets from a specific date onwards, including phone # used as tickets and lost tickets.	
Closed Transient Ticket Report	A report summary of all closed transient in a selected date range.	

Validation Rebill Report	This report shows a validation summary selected by rate sheet in its corresponding field.	
Validation Summary Report (High Level)	A summary report showing aggregate totals by validation for a date range.	
Validation Print Log	This report shows a history summary for printed validations.	
Revenue Report	Shows a complete revenue history on the selected date range. This report consists of different tabs for each criteria, which can be generated once or based on daily reporting.Tickets DispensedSales SummaryAdd-OnsCollected AtSales by TypeValidationsTickets Converted to HotelGate VendsTotal Revenue ReportOffline Unable to Collect ReportLost Ticket ReportCredit Sales by Card TypeCredit Sales by Sales TypeRevenue by Rate - Non SpecialsRevenue by Rate - SpecialsFailed TransactionsRevenue by LaneTransaction by TypeTransaction LogUnpaid Exits	
Revenue By Lane	Shows a summary of transactions by Lanes in the date range selected. This report can be exported to Excel	
Transaction Log	A list of all transactions processed through Parkonect hardware	
Revenue from Add-on fees	Shows gross summary for the transaction made with Add-On Components	
Offline Unable To Collect Report		
Lost Ticket Report	Shows a summary for all Traditional Lost Tickets and Dynamic Lost tickets from the selected date range.	

Monthly

Flex Monthly Pass Usage Report	Tracks customers’ Flex Monthly Pass usage	
Account Summary	A summary for all cardholders under the locations’ accounts showing their basic cardholder info and active/inactive status.	
Account History Use Report	Shows detailed information regarding the cardholder's activity. This report can be for any specific account by selecting first or last name from the dropdown, or a general view for all accounts in the selected date range.	
Account Rebill Count Report by Day	Shows a daily report that can be generated by using lower or higher time increments for billable spaces based on rates.	
Account Rebill Count Report by Month	Shows a monthly report that can be generated by using lower or higher time increments for billable spaces based on rates.	
Account Debit at Exit Rebill Report	Detailed transaction activity for all cardholders, calculating the rebilling amount based on the selected rate sheet. This report can be exported to excel.	
LPR Variance	This report shows any monthly parker with an LPR plate on file not matching the entry/exit plate	

Occupancy		
Car Count by Type Report	Occupancy report broken down by driver classification by date range. This report can be viewed by Entry Count, Exit Count, or Net Count type. Amounts are selectable, which can show detailed information about entry and exit times.	
Monthly Count Report	This report shows Activity/Occupancy for monthly cardholders broken down by hour and sortable at the account level. Amounts are selectable, which show detailed information about the monthly parker’s account (if not previously selected in the account dropdown), entry and exit times.	

Presale Count Report	Occupancy report of 3rd party presales by vendor by hour. Amounts are selectable, which can show detailed information about entry and exit times.	
Vend Detail	Shows a detailed summary of vended gates based on the selected date range, showing data columns for Type, Lot, and Lane #.	

Presales		
Reservation Summary	Summary of gross revenue, seller commission and net remit for 3rd party presales	
Reservation Sales Report	Transactional report of reservations by 3rd party vendor by date range	
API Change Log	Detailed tracking of changes made to 3rd party reservations post-purchase	
Reservation Cancellation	Report Detailed report of all reservations canceled by 3rd party sellers	
Reservation Usage Report	Transactional report showing usage detail of all third party reservations	

Hotel & Valet		
Valet Hiker Vends	Shows and entry and exit vend summary for valet tickets.	
Valet Hiker Open Ticket Report	Shows all open valet records. Note that you can select all valet ranges or specify particular ones. Will show the barcode, which account, and the badge # along with lane #	
Valet Hiker Log	Reconciliation of all closed mult-use valet tickets by duration. Note that you can select all valet ranges or specify particular ones. Will show the barcode, which account, time, and the badge # along with lane #.	
Valet Hiker Closed Ticket & Rebill Report	This shows closed valet tickets and allows you to apply a specific rate sheet to rebill that particular account based on time the car is in the garage and your negotiated rates.	

Valet Hiker Closed Ticket & Rebill Report. (Last out only)	This shows closed valet tickets and allows you to apply a specific rate sheet to rebill that particular account based on the time from first scan to last scan and your negotiated rates.	
Hotel Report	Reconciliation of all hotel passes issued and corresponding usage days and pass modifications. Also shows pass #, guest name, room #, start and end time, usage days and which user issued the pass. Can select specific garage if your location has more than one hotel in your software.	
Hotel Shift Report	Reconciliation of all hotel pass issued and corresponding usage days and conversion time. Also shows pass #, guest name, room #, start and end time, usage days and which user issued the pass. Can select specific garage if your location has more than one hotel in your software. Can also select specific user to run report based on each desk clerk at the hotel.	
Hotel Pass Log	Activity report for all hotel passes.	
Valet Hiker Rebill by Usage Days Report	This lets you apply specific rate sheets to specific valets to rebill based on the negotiated rate with each valet client.	
Hotel Closed Ticket Rebill Report	This lets you apply specific rate sheets to specific hotels to rebill based on the negotiated rate with each hotel client.	
Hotel Report – Active Passes by Day	This lets you see passes by day for each hotel.	

Audit & Back Office		
Manual Logins | Logouts	This report provides an audit for all manual gate vends. Report is generated from starting and end dates. Can be generated online or exported to Excel.	
Manual Logins | Logouts	This report audits all manual gate vends, shows any ticket adjustments to all open records	

Pay at Garage Log	This report shows transactional details of all garage activity for a specified period. This report can only be exported in Excel.	
Monthly Parker Log	Shows a summary of all transaction details for all monthly cardholder activity. This report can only be exported in Excel.	
Failed Scans Log	Detailed report of all failed scans. This report can only be exported in Excel.	
Promo Code Usage Report	Shows a report for promo code activity during reservations made through Parkonect's reservation engine	
LPR Match Log	This report will show a summary of all tickets for which the gate was vended, showing a field for LPR plate that will be populated if a plate is available, or will remain empty otherwise. This report can be generated as an Excel file.	
API Balance Due and Transaction Summary	This report will show a balance summary for 3rd partyI reservations with the amount of entries and exits, and cash balance.	
API Validations	Detailed report of all validations generated by a 3rd party with receipt information and current status.	
Audit Log	Shows a summary for all user’s action for the selected date range. Note that the date range for this report cannot exceed thirty (30) days.	
LPR / Parker Discrepancy Report	Shows a summary for transient, monthly, and LPR events, in which number of activities are compared and subtracted on each field inside a table. This report can be generated online or exported as an Excel file.	
Transient Parker Conversions	Detailed report tracking transient parker conversions	