

Flash Valet + Digital Ticket Checkout (DTC)

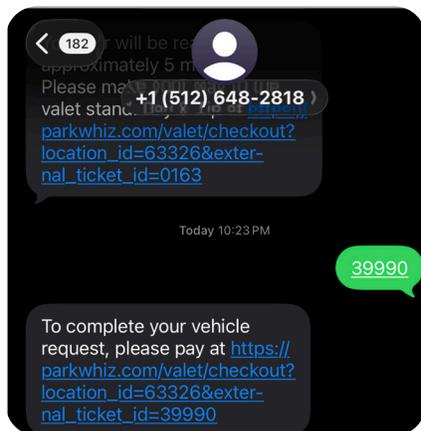
Offer your valet customers a quick and secure way to pay from their phone!

Flash Valet now integrates with Digital Ticket Checkout (DTC), a mobile payment option through ParkWhiz that lets customers pay their valet ticket directly from their mobile phone. With DTC, guests can skip the cashier line and use payment methods, such as Apple Pay and Google Pay.

1. Customer Initiates Vehicle Retrieval Request via SMS

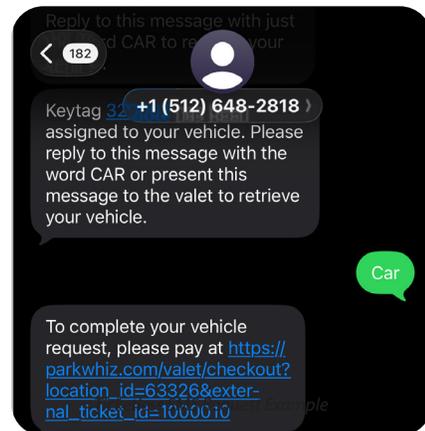
Printed Valet Tickets

- Customer scans the QR code printed on the valet ticket.
- The scan automatically opens an SMS message with the ticket number pre-populated, allowing the customer to initiate the request quickly.



Ticketless Valet Option

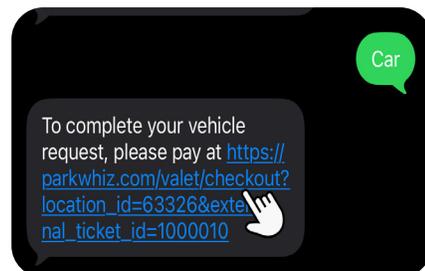
- Ticketless customers receive an SMS message with ticket number upon arrival.
- Simply reply to the SMS with the word "Car" to initiate the digital payment option and vehicle request.



Payment is required before the vehicle request is sent to the valet attendants.

2. Tap Payment Link

- Customers tap the payment link provided.
- Once payment is complete, the vehicle request will be processed.



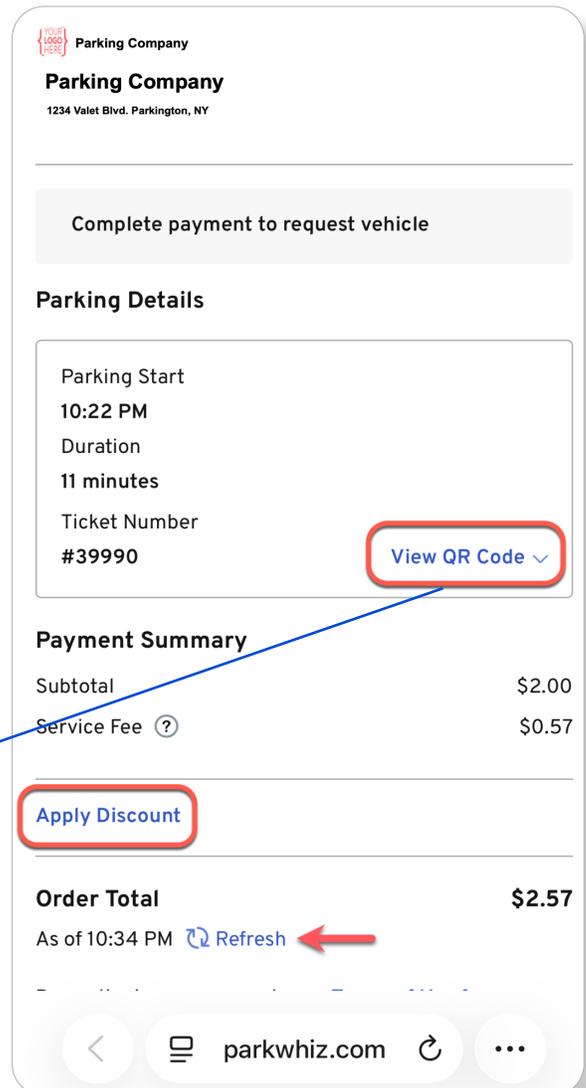
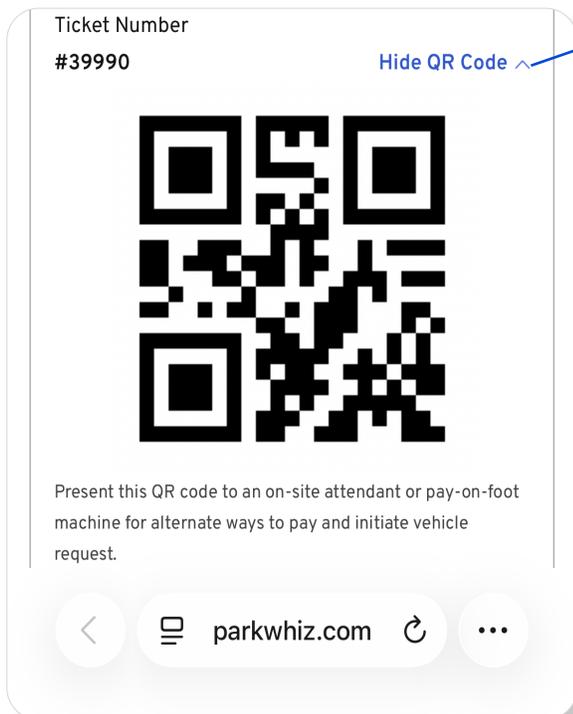
3. DTC Displays Valet Parking Details

Valet Parking Details

- **Parking Start:** Timestamp when the ticket was issued
- **Duration:** Updated in real time
- **Valet Ticket Number**
- **View QR Code:** Displays the ticket number QR code, which can be used at self-validators.

Payment Summary

- **Subtotal:** Parking fee (based on pricing set in Flash Admin)
- **Service Fee:** Fees (set in ParkWhiz Admin)
- **Apply Discount:** Opens camera to scan a validation barcode
- **Order Total with a Refresh option** that recalculates subtotal for hourly or time-based rates



The Ticket QR code can be used for the following functions.

- Self-Validation kiosk or tablet
- Valet POF
- Valet onsite cashier

4. Choose Payment Method

Payment Options

Customers can choose from three secure payment methods:

- Apple Pay
- Google Pay
- Add a Credit or Debit Card

Manual Card Entry

If the customer chooses to add a card manually, the following fields are required:

- **Email Address:** Enter to receive the digital receipt
- **Card Details:** card number, expiration, and security code, and zip code.
- Once completed, the customer taps **Complete Payment** to finalize checkout.

As of 10:34 PM [Refresh](#)

By continuing, you agree to our [Terms of Use for Motorists](#), [Privacy Policy](#) and applicable [legal terms](#).

Buy with  Pay

Buy with  Pay

Or

Pay with credit or debit card

Add card

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 parkwhiz.com
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Pay with credit or debit card

Email

! Required

Card Number

Exp. (MM/YY) **CVV**

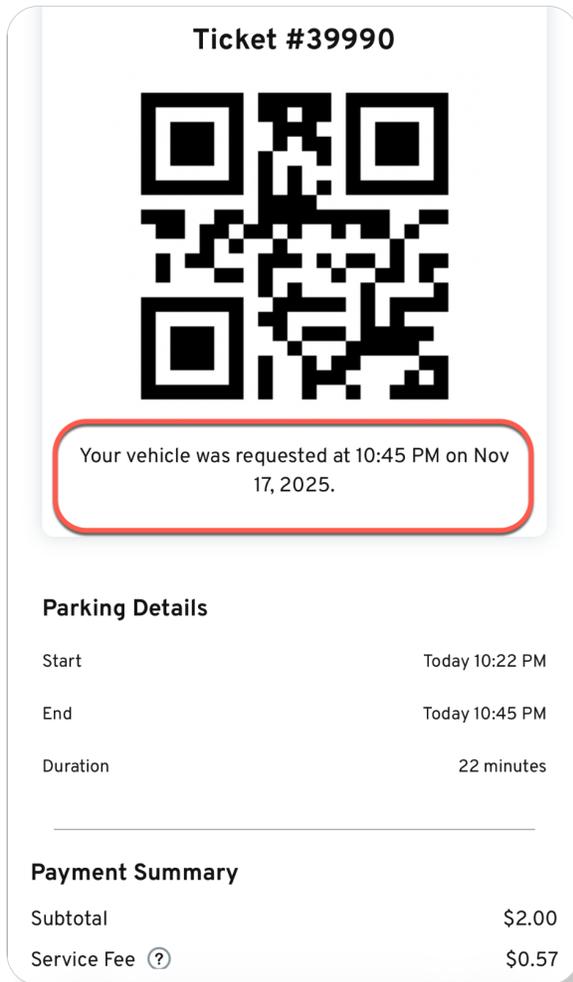
Zip/Postal code

! Required

5. Payment Confirmation

After payment has been completed, the DTC page updates.

- **Ticket number QR Code:** Can be scanned by valet attendant as claim ticket.
- **Vehicle Request Confirmation:** Valet receives request alert once payment is processed. Quote times are presented in SMS messaging.
- **Payment Summary:** Payment confirmation itemized, including parking and service fees.



DTC Payment Confirmation



Vehicle Request Alert in Flash Valet

DTC and Validations

Flash Validations can be applied directly on the DTC payment page using either the barcode scanner or manual code entry. Validation discounts must be applied to the amount due before a payment processed. All Flash Validation discount types are supported, including dollar-off, percent-off, and hourly discounts.

How to Apply a Validation

1. Tap “**Apply Discount**” on the DTC payment page.
2. If prompted, allow camera access on your mobile device.
3. Scan the validation barcode using the built-in Scandit scanner, or enter the barcode reference number manually.
4. Once scanned, the discount amount will appear in the Payment Summary.

Other compatible validation options

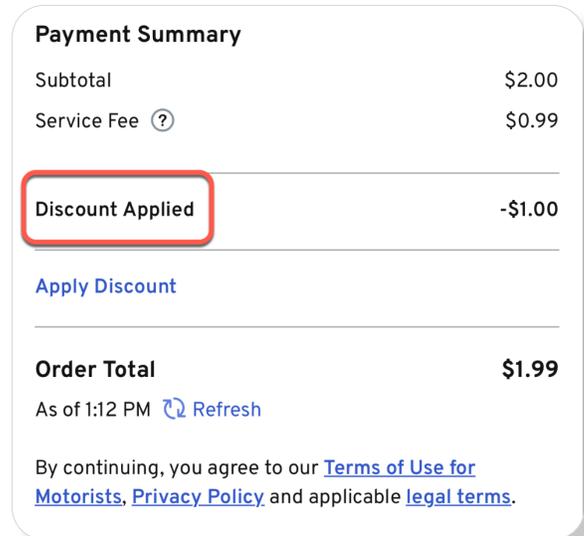
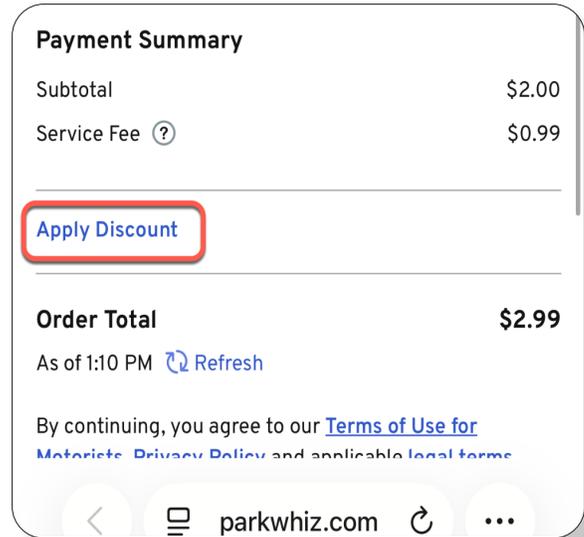
- Scanning DTC QR Code on a **Self Validation kiosk** or **tablet**
- Apply validation via **Validation portal**
- Apply validation via **Flash Valet app** (as a validator user)

Full Validations

Full Validations (100% discounts) can be applied using any of the standard methods. After applying the validation, the Payment Summary will show a \$0.00 total, and no payment is required.

Payment methods may still appear on the DTC screen, this is normal and does not mean a payment needs to be entered.

For Valet workflows, SMS Vehicle Requests only send after a payment action. Since fully validated tickets skip that step, the request won't automatically trigger. If needed, customers can still send the request by selecting a payment option and completing the \$0.00 checkout. We are continuing to refine this flow in future updates.



DTC Compatibility Details

The Valet + Digital Ticket Checkout (DTC) workflow is designed for transient valet operations and does not support certain features. To ensure a smooth experience, please review the details below.

Taxes & Fees

Taxes and fees setup through the Flash Valet system are currently **not** supported within the Valet/DTC flow.

All taxes or additional fees should be configured directly in ParkWhiz Admin and will only be applied to tickets paid through the DTC flow.

Tips

Adding a tip during DTC checkout is not currently available.

If your operation requires tipping for credit card payments, a third-party solution such as Grazy may be used.

Displayed DTC QR Code Signs

The Valet/DTC process must begin from the SMS Vehicle Request link. QR code signage used at PARCS locations is not supported for valet.

Refunds

DTC refunds **cannot** be issued through Flash Valet or the Flash Admin portal. All refunds for DTC payments should be processed through ParkWhiz Admin. Contact digitalsupport@parkwhiz.com to initiate refund request.

Automatic Refunds (Repark Function)

Automatic refunds generated from repark events are not supported because DTC payments are processed through ParkWhiz. Any refund related to a repark event must be completed manually in ParkWhiz Admin.

PARCS DTC Locations

Valet/DTC should not be used at PARCS locations that already use DTC QR signage.

Using both flows together may cause confusion because the PARCS QR code does not launch the valet-specific checkout.

Unsupported Ticket Types

Valet/DTC is supported only for Transient valet tickets. Overnight and Membership valet tickets are not compatible with DTC.